



FIELD SERVICE TECHNICIAN

JOB SUMMARY

Providing on-site service to clients primarily in the US, the Field Service Technician position is responsible for the installation, service & operations of LWR products and equipment, including scheduled and emergency field service. Additional responsibilities include troubleshooting, maintaining good customer relations, planning, scheduling and budgeting site work, and purchasing parts. The goal of the technician is to provide extraordinary customer service by implementing the best solutions in the most cost effective manner.

Candidates already residing in Calgary, AB or in close proximity are preferred. Travel expenses are paid by LWR and benefits are included after 3-month probationary period.

REQUIREMENTS

- 2 – 3 years mechanical/electrical field work experience
- Engineering technology diploma (Mechanical, Electrical, or Instrumentation preferred)
- PLC and HMI experience an asset
- Basic plumbing and electrical experience an asset
- Driver's License with clean record
- Valid passport for travel to USA and international locations
- Experience in the agriculture industry preferred
- Experience with waste and wastewater treatment systems an asset

SKILLS & ABILITIES

- Must have a high degree of interpersonal skills
- Demonstrated ability to deliver excellent customer service
- Demonstrated ability to work with minimal supervision
- Highly organized and able to effectively manage time
- Ability to read electrical and mechanical drawings
- Strong analytical and problem solving skills
- Must have the ability to effectively communicate with customers, co-workers, and vendors

RESPONSIBILITIES INCLUDE, BUT NOT LIMITED TO

- Travel to customer sites for installation and servicing of LWR systems
- Communicate daily with supervisor on progress
- Provide support to clients with system installation and product knowledge
- Train site operators on proper LWR system operation and maintenance
- Prepare reports, budgets and timesheets
- Available for on-call hours during weekends and evenings periodically
- Participate and contribute to the engineering meetings with ideas and feedback from the field
- Adhere to all prescribed safety procedures, including wearing assigned safety equipment

WORKING CONDITIONS

- Will be in the field for 2 weeks or more at a time
- Must have the physical ability to bend, stoop, lift, kneel, squat
- Must be able to lift up to 50lbs
- Will be required to stand for long periods of time





- Will be working in rural locations on farm operations

TO APPLY

- Email your resume and cover letter to [Human Resources](#).
- The subject line of the email should include the name of the position you are applying for

Initial communication for selected applicants will be done by email, so please ensure you monitor your junk mail. We appreciate your interest in our company, but only those selected will be contacted.

Thank you for considering LWR!

